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Support Authorization

Please Fill out online then print, sign, and fax

Company: _____ Address: _____ City, State ZIP: _____ ATTN: _____		Contact: _____ Position: _____ Email: _____
Phone: _____	Fax: _____	Backline Number: _____

Description of Service Requested

Support Phone Call (1/2 hour minimum \$50 – each additional ¼ hour \$25)
 Technical Support 1 Hour minimum \$125/hour

Medisoft Version # ____ . ____ . ____ . ____
 Net Pro
 Advanced
 Basic
 Electronic Claims
 Gateway
 Capario
 Relay Health
 Zirmed
 MCC
 Other
 Medisoft Clinical Version # ____ . ____ . ____

Please describe with as much detail as possible the issue relating to this call. Include the error message received and where you were in the program when this issue began.

Estimated Time for Support: _____

Service will not be scheduled if payment information is missing

Method of Payment: Visa
 MasterCard
 American Express

Credit Card Number: _____ Exp. Date: _____

Account Holder's Name: _____

I hereby authorize **Twisted Technologies** to charge my credit card listed above for the product and/or service listed. Finance charges will be computed at 1.5% per month. In the event this matter is turned over to a collection agency or attorney for collection then the cost of collection, court costs, all attorney's fees and penalty of 15% of the outstanding balance will be charged.

Signature: _____ Date: _____